



**Kootenai County Veteran Services Office
120 E. Railroad Avenue, Post Falls, ID 83854
Office: (208) 446-1090 FAX (208) 446-1093**

FISCAL YEAR REPORT OCT 2017 – SEP 2018

Compiled By:

Kootenai County
Veteran Services Office

Scott Thorsness
Veteran Services, Director

“Veterans’ Helping Veterans’



Comparison from FY 2017 and FY 2018

<u>FISCAL YEAR</u>	<u>2017</u>	<u>2018</u>
Scheduled Appt.	1105	1106
Walk-in	1917	2108
TOTALS	3022	3214

<u>AVERAGE PER MONTH</u>	<u>2017</u>	<u>2018</u>
Scheduled Appt.	92	92
Walk-in	160	176
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		15-20 minutes
Aver. Request for records		5 minutes



<u>RECORDS</u>	<u>2017</u>	<u>2018</u>
New Clients Added	297	265
Records Edited	4434	4180
<u>Forms Prepared</u>	<u>2017</u>	<u>2018</u>
	3286	2905



Average percentage of veterans seen and most common claim filed in those groups:

WWII 9% (Hearing Loss/Pension)

KOREAN 10% (Hearing Loss/Pension)

Vietnam 37% (Hearing Loss/Agent Orange Presumptives)

Gulf War/OEF/OIF 28% (PTSD/Sustained Injuries/Education)

Peace Time 16% (Hearing Loss/Sustained Injuries)

OUTREACH

Shut-in Visits- average two per week

VA briefings to area agencies averages about two per month



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 13,447

VA expenditures by type of claim:

Compensation/Pension: \$63,041,000.00

Education/Voc Rehab: \$ 5,158,000.00

Insurance and Indemnity \$ 1,483,000.00

Medical Care \$ 50,146,000.00

TOTAL \$119,828,000.00