



**Kootenai County Veteran Services Office
120 E. Railroad Avenue, Post Falls, ID 83854
Office: (208) 446-1092 FAX (208) 446-1093**

**FISCAL YEAR REPORT
OCT 2009 – SEP 2010**

Compiled By:

Kootenai County
Veteran Services Office

Darryl Heisey
Veteran Services, Director

"Veterans' Helping Veterans"



Comparison from FY 2009 and FY 2010

<u>FISCAL YEAR</u>	<u>2009</u>	<u>2010</u>
Scheduled Appt.	1500	1500
Appt Seen	1150	1484
Walk-in	3100	3800
TOTALS	5750	6784

<u>AVERAGE PER MONTH</u>	<u>2009</u>	<u>2010</u>
Scheduled Appt.	120	124
Appt. seen	96	121
Walk-in	240	317
Number of phone calls	800	820
Aver. Length Appt.		45-60 minutes



<u>RECORDS</u>	<u>2009</u>	<u>2010</u>
New Clients Added	542	678
Records Edited	3296	4005
Forms Prepared	3584	4250
Client Visits	4293	5284

<u>Forms Prepared</u>	<u>2009</u>	<u>2010</u>
	3584	3844

Forms Request: 1900 (standard form 180)



Average percentage of veterans seen and most common claim filed in those groups:

WWII 5% (Bilateral Hearing Loss/Pension)

KOREAN 10% (Bilateral Hearing Loss)

Vietnam 35% (Post Traumatic Stress Disorder PTSD)

OEF/OIF 50% (PTSD/TBI/)

Veteran Assistance Fund Helped 89 Veterans with needed financial assistance.



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 14,553

Types of expenditures by type of claim:

Compensation/Pension:	\$27,690,000.00
Education/Voc Rehab:	\$ 2,194,000.00
Insurance and Indemnity	\$ 674,000.00
Medical Care	\$ 18,351,000.00
TOTAL	\$48,910,000.00