



**Kootenai County Veteran Services Office
120 E. Railroad Avenue, Post Falls, ID 83854
Office: (208) 446-1090 FAX (208) 446-1093**

FISCAL YEAR REPORT OCT 2011 – SEP 2012

Compiled By:

Kootenai County
Veteran Services Office

Scott Thorsness
Veteran Services, Director

“Veterans’ Helping Veterans’



Comparison from FY 2011 and FY 2012

<u>FISCAL YEAR</u>	<u>2011</u>	<u>2012</u>
Scheduled Appt.	1555	1404
Walk-in	2160	1844
TOTALS	3715	3248

<u>AVERAGE PER MONTH</u>	<u>2011</u>	<u>2012</u>
Scheduled Appt.	129	117
Walk-in	180	153
Number of phone calls	860	800
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		7-10 minutes
Aver. Request for records		5 minutes



<u>RECORDS</u>	<u>2011</u>	<u>2012</u>
New Clients Added	707	514
Records Edited	3715	3661

<u>Forms Prepared</u>	<u>2011</u>	<u>2012</u>
	4279	3532

Forms Request: 490 (standard form 180)



Average percentage of veterans seen and most common claim filed in those groups:

WWII 11% (Bilateral Hearing Loss/Pension)

KOREAN 12% (Bilateral Hearing Loss/Pension)

Vietnam 42% (Bilateral Hearing Loss/Agent Orange Presumptives)

OEF/OIF 35% (PTSD/Sustained Injuries/Education)

OUTREACH

Shut-in Visits- average three per week

VA briefings to area agencies averages about two per month



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 14,701

VA expenditures by type of claim:

Compensation/Pension: \$40,420,000.00

Education/Voc Rehab: \$ 3,549,000.00

Insurance and Indemnity \$ 623,000.00

Medical Care \$ 24,524,000.00

TOTAL \$69,116,000.00

an increase of \$10,836,000.00 from last year



86 veterans received financial assistance through the
Kootenai County Veteran Assistance Fund
From
October 2011-September 2012

Disclaimer: The Kootenai County Veteran Assistance Fund is a benevolence fund that was created/maintained/audited by the Kootenai County Veterans Council with no affiliation to the Kootenai County Government.

“Veterans’ Helping Veterans’