



**Kootenai County Veteran Services Office  
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## **FISCAL YEAR REPORT OCT 2013 – SEP 2014**

Compiled By:

Kootenai County  
Veteran Services Office

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*“Veterans’ Helping Veterans’*



## Comparison from FY 2013 and FY 2014

<b><u>FISCAL YEAR</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
Scheduled Appt.	1018	1014
Walk-in	2972	2504
<b>TOTALS</b>	<b>3990</b>	<b>3518</b>

<b><u>AVERAGE PER MONTH</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
Scheduled Appt.	85	85
Walk-in	248	209
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		7-10 minutes
Aver. Request for records		5 minutes



<b><u>RECORDS</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
New Clients Added	326	361
Records Edited	3970	4540
<b><u>Forms Prepared</u></b>	<b><u>2013</u></b>	<b><u>2014</u></b>
	3360	3951



**Average percentage of veterans seen and most common claim filed in those groups:**

**WWII 11% (Bilateral Hearing Loss/Pension)**

**KOREAN 12% (Bilateral Hearing Loss/Pension)**

**Vietnam 43% (Bilateral Hearing Loss/Agent Orange Presumptives)**

**OEF/OIF 34% (PTSD/Sustained Injuries/Education)**

## **OUTREACH**

**Shut-in Visits- average two per week**

**VA briefings to area agencies averages about two per month**



**VA dollars brought back to the county through claims:**

**Number of Veterans geographically in KC: 14,304**

**VA expenditures by type of claim:**

**Compensation/Pension: \$43,123,000.00**

**Education/Voc Rehab: \$ 4,170,000.00**

**Insurance and Indemnity \$ 512,000.00**

**Medical Care \$ 32,738,000.00**

**TOTAL \$80,543,000.00**