



**Kootenai County Veteran Services Office
120 E. Railroad Avenue, Post Falls, ID 83854
Office: (208) 446-1090 FAX (208) 446-1093**

FISCAL YEAR REPORT OCT 2014 – SEP 2015

Compiled By:

Kootenai County
Veteran Services Office

Scott Thorsness
Veteran Services, Director

“Veterans’ Helping Veterans’



Comparison from FY 2013 and FY 2014

<u>FISCAL YEAR</u>	<u>2014</u>	<u>2015</u>
Scheduled Appt.	1014	1045
Walk-in	2504	2304
TOTALS	3518	3349

<u>AVERAGE PER MONTH</u>	<u>2014</u>	<u>2015</u>
Scheduled Appt.	85	87
Walk-in	209	192
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		10-15 minutes
Aver. Request for records		5 minutes



<u>RECORDS</u>	<u>2014</u>	<u>2015</u>
New Clients Added	361	297
Records Edited	4540	3998
<u>Forms Prepared</u>	<u>2014</u>	<u>2015</u>
	3951	3709



Average percentage of veterans seen and most common claim filed in those groups:

WWII 11% (Bilateral Hearing Loss/Pension)

KOREAN 12% (Bilateral Hearing Loss/Pension)

Vietnam 44% (Bilateral Hearing Loss/Agent Orange Presumptives)

Gulf War/OEF/OIF 33% (PTSD/Sustained Injuries/Education)

OUTREACH

Shut-in Visits- average two per week

VA briefings to area agencies averages about two per month



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 13,814

VA expenditures by type of claim:

Compensation/Pension: \$52,003,000.00

Education/Voc Rehab: \$ 4,875,000.00

Insurance and Indemnity \$ 822,000.00

Medical Care \$ 36,277,000.00

TOTAL \$93,977,000.00