



**Kootenai County Veteran Services Office
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FISCAL YEAR REPORT OCT 2015 – SEP 2016

Compiled By:

Kootenai County
Veteran Services Office

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“Veterans’ Helping Veterans’



Comparison from FY 2015 and FY 2016

<u>FISCAL YEAR</u>	<u>2015</u>	<u>2016</u>
Scheduled Appt.	1045	996
Walk-in	2304	2413
TOTALS	3349	3409

<u>AVERAGE PER MONTH</u>	<u>2015</u>	<u>2016</u>
Scheduled Appt.	87	83
Walk-in	192	201
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		10-15 minutes
Aver. Request for records		5 minutes



<u>RECORDS</u>	<u>2015</u>	<u>2016</u>
New Clients Added	297	329
Records Edited	3998	5563
<u>Forms Prepared</u>	<u>2015</u>	<u>2016</u>
	3709	3603



Average percentage of veterans seen and most common claim filed in those groups:

WWII 5% (Hearing Loss/Pension)

KOREAN 7% (Hearing Loss/Pension)

Vietnam 36% (Hearing Loss/Agent Orange Presumptives)

Gulf War/OEF/OIF 34% (PTSD/Sustained Injuries/Education)

Peace Time 18% (Hearing Loss/Sustained Injuries)

OUTREACH

Shut-in Visits- average two per week

VA briefings to area agencies averages about two per month



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 13,784

VA expenditures by type of claim:

Compensation/Pension: \$51,688,000.00

Education/Voc Rehab: \$ 4,776,000.00

Insurance and Indemnity \$ 771,000.00

Medical Care \$ 39,711,000.00

TOTAL \$96,946,000.00