



**Kootenai County Veteran Services Office
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FISCAL YEAR REPORT OCT 2016 – SEP 2017

Compiled By:

Kootenai County
Veteran Services Office

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Veteran Services, Director

“Veterans’ Helping Veterans’



Comparison from FY 2015 and FY 2016

<u>FISCAL YEAR</u>	<u>2016</u>	<u>2017</u>
Scheduled Appt.	996	1105
Walk-in	2413	1917
TOTALS	3409	3022

<u>AVERAGE PER MONTH</u>	<u>2016</u>	<u>2017</u>
Scheduled Appt.	83	92
Walk-in	201	160
Aver. Length Appt Initial claim.		45-60 minutes
Aver. Length walk-in Health appl.		10-15 minutes
Aver. Request for records		5 minutes



<u>RECORDS</u>	<u>2016</u>	<u>2017</u>
New Clients Added	329	297
Records Edited	5563	4434
<u>Forms Prepared</u>	<u>2016</u>	<u>2017</u>
	3603	3286



Average percentage of veterans seen and most common claim filed in those groups:

WWII 9% (Hearing Loss/Pension)

KOREAN 10% (Hearing Loss/Pension)

Vietnam 37% (Hearing Loss/Agent Orange Presumptives)

Gulf War/OEF/OIF 28% (PTSD/Sustained Injuries/Education)

Peace Time 16% (Hearing Loss/Sustained Injuries)

OUTREACH

Shut-in Visits- average two per week

VA briefings to area agencies averages about two per month



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 13,552

VA expenditures by type of claim:

Compensation/Pension: \$60,381,000.00

Education/Voc Rehab: \$ 4,737,000.00

Insurance and Indemnity \$ 1,490,000.00

Medical Care \$ 39,992,000.00

TOTAL \$106,600,000.00