



**Kootenai County Veteran Services Office
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FISCAL YEAR REPORT

OCT 2007 – SEP 2008

Compiled By:

Kootenai County
Veteran Services Office

Darryl Heisey
Veteran Services, Director

“Veterans’ Helping Veterans”



Comparison from FY 2007 and FY 2008

<u>FISCAL YEAR</u>	<u>2007</u>	<u>2008</u>
Scheduled Appt.	1200	1500
Appt Seen	1163	1303
Walk-in	2100	2790
TOTALS	4463	5593

<u>AVERAGE PER MONTH</u>	<u>2007</u>	<u>2008</u>
Scheduled Appt.	100	120
Appt. seen	97	108
Walk-in	175	232
Number of phone calls	448	700
Aver. Length Appt.		45-60 minutes



<u>RECORDS</u>	<u>2007</u>	<u>2008</u>
New Clients Added	439	463
Records Edited	4421	3837
Forms Prepared	3335	2830
Client Visits	4463	5593
<u>Forms Prepared</u>	<u>2007</u>	<u>2008</u>
	3454	3073



Average percentage of veterans seen and most common claim filed in those groups:

WWII 10% (Bilateral Hearing Loss/Pension)

KOREAN 25% (Bilateral Hearing Loss)

Vietnam 35% (Post Traumatic Stress Disorder PTSD)

OEF/OIF 30% (PTSD/TBI/)



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 14,305

Types of expenditures by type of claim:

Compensation/Pension:	\$23,545,000.00
Education/Voc Rehab:	\$ 1,592,000.00
Insurance and Indemnity	\$ 696,000.00
Medical Care	\$ 13,016,000.00
TOTAL	\$38,849,000.00