



**Kootenai County Veteran Services Office
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FISCAL YEAR REPORT OCT 2008 – SEP 2009

Compiled By:

Kootenai County
Veteran Services Office

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Veteran Services, Director

“Veterans’ Helping Veterans”



Comparison from FY 2008 and FY 2009

<u>FISCAL YEAR</u>	<u>2008</u>	<u>2009</u>
Scheduled Appt.	1500	1500
Appt Seen	1303	1150
Walk-in	2790	3100
TOTALS	5593	5750

<u>AVERAGE PER MONTH</u>	<u>2008</u>	<u>2009</u>
Scheduled Appt.	120	120
Appt. seen	108	96
Walk-in	232	240
Number of phone calls	700	800
Aver. Length Appt.		45-70 minutes



<u>RECORDS</u>	<u>2008</u>	<u>2009</u>
New Clients Added	463	542
Records Edited	3827	3296
Forms Prepared	2830	3584
Client Visits	5593	4293
<u>Forms Prepared</u>	<u>2008</u>	<u>2009</u>
	3073	3584
<u>Forms Request: 1536 (standard form 180)</u>		



Average percentage of veterans seen and most common claim filed in those groups:

WWII 10% (Bilateral Hearing Loss/Pension)

KOREAN 25% (Bilateral Hearing Loss)

Vietnam 35% (Post Traumatic Stress Disorder PTSD)

OEF/OIF 30% (PTSD/TBI/)



VA dollars brought back to the county through claims:

Number of Veterans geographically in KC: 14,454

Types of expenditures by type of claim:

Compensation/Pension:	\$25,424,000.00
Education/Voc Rehab:	\$ 1,425,000.00
Insurance and Indemnity	\$ 574,000.00
Medical Care	\$ 16,577,000.00
TOTAL	\$44,001,000.00