



# KOOTENAI COUNTY

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## **Media Release**

For Immediate Release

### **Department of Motor Vehicles Training Notice**

March 9, 2020 – The County Department of Motor Vehicles (DMV) will be going through some changes this summer – which means some training is necessary this spring.

Kootenai County Assessor Rich Houser wants customers to be prepared for the possibility of longer wait times over the next few weeks as staff at both the Coeur d'Alene and Post Falls DMV offices take part in training on a new Idaho Transportation Department operating system that will be implemented this summer. Training begins on March 16, 2020, and will continue through the end of the month.

“This training is a necessary part of process”, said Chief Deputy Assessor Joe Johns. “Having some longer wait times over the next few weeks will be unavoidable, but we have a great staff who will be doing everything they can to provide our customers with the best possible service during this training period and when we roll out the new system this summer.”

Customers are encouraged to make alternate arrangements or be prepared for longer waiting times during this training period. Anyone who must visit the DMV office over the next few weeks should use the QLESS appointment system to schedule their appointment in advance. The app can be downloaded on any mobile device or an appointment can be made on the internet by visiting our website at <https://www.kcgov.us/206/Vehicle-Licensing-Division>.

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For more information, please contact:

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