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PRESS RELEASE

For Release: 1:00 PM
November 20, 2020

Today, the Post Falls Office of the Kootenai County Vehicle Licensing Division of the Assessor's Office ("PF VLD"), was informed that one employee likely has contracted COVID-19.

An announcement that the PF VLD will temporarily close was made at approximately 10:00 AM today by the PF VLD Assistant Manager to the customers who were then present at the PF VLD Office.

Signage has been posted at the Post Falls Office and efforts are underway to notify the additional remaining customers who have appointments later today, and for the days that will be affected by the temporary closure.

The total amount of time for the closure is yet to be determined.

The one PF VLD employee was been told by their healthcare provider that they likely have contracted COVID-19. The last date of direct contact by this one employee with customers and staff of the PF VLD Office was Friday, November 13, 2020.

The employee arrived at work on November 13th but started feeling ill and was sent home to then coordinate with medical experts for appropriate testing.

The employee received a false negative test result on Monday, November 16th.

However, later in the week because the employee continued to feel ill and exhibit all COVID-19 symptoms, they were told by their health care provider that they likely have COVID-19, which the employee then revealed to the PF VLD Assistant Manager in the morning of November 20th. The employee has not been back in the office since November 13th.

Separately, today in the PF VLD Office, one additional employee (i.e., a second employee) began feeling ill and was sent home to coordinate with their healthcare provider for appropriate testing.

At the present time it is yet unknown as to whether this second employee is positive and is also unknown if it is yet too early to test this second employee.

According to the available public information, it has been suggested that there is a period of time in the incubation of the virus where patients can potentially obtain a false positive test.

For that reason, the full amount of time that the PF VLD Office will be closed is yet unknown, but at the very least, the closure extend until November 30, 2020.

Efforts are underway to transfer or merge the Post Falls VLD Office appointments to the Coeur d'Alene Office location.

Customers having appointments in the Post Falls VLD Office for today (November 20, 2020) should assume their appointments are cancelled unless they otherwise receive notification through the QLESS system.

The Coeur d'Alene Vehicle Licensing Division Office will be making extra effort to accommodate customers – but appointments are subject to possible cancelation or delay.

Customers are encouraged to make every effort to process their vehicle licensing and registrations on-line or by mail.

For more information, please visit the following website: <https://itd.idaho.gov/itddmv/>

Thank you for your patience and understanding as we work through to service the needs of the public during this difficult time.

If you have further questions, please contact Nancy Jones by phone at (208) 446-1602, or by email at njones@kcgov.us.

Office of the Kootenai County Assessor