



Juveniles can only make calls to Parents/Guardians & Grandparents. All phone numbers must be entered into the system by staff prior to the juvenile making calls.

You will need the juveniles PIN# to add funds to their account. We do not input the juveniles name into the system, only their PIN# and initials. Please call JDC at 208-446-1900 & we will provide their unique PIN#.

To add funds to their account you can call 1-702-829-3001, visit [www.inmatesales.com](http://www.inmatesales.com) or by downloading the InmateSales app and create an account. Our facility is 'Kootenai County ID Juvenile Detention Center'.

Please note:

- ⇒ Direct Pay – Funds can be used to call 1 specific number on their account.
- ⇒ PIN Debit – Funds can be used to call any number on their account.
- ⇒ JDC does not operate or maintain the CTel/InmateSales system. For any issues or refund requests, please contact CTel/InmateSales directly at 1-702-829-3001.