



CivicPlus

302 South 4th St. Suite 500
Manhattan, KS 66502
US

Quote #:
Date:
Expires On:

Statement of Work
Q-92509-1
2/10/2025 4:02 PM
10/31/2025

Client:
Kootenai County, ID

Bill To:
KOOTENAI COUNTY, IDAHO

SALESPERSON	Phone	EMAIL	DELIVERY METHOD	PAYMENT METHOD
Drew Anderson	(203) 349-6549	drew.anderson@civicplus.com		Net 30

Discount(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	Web Accessibility Year 1 Annual Fee Discount	Year 1 Annual Fee Discount
1.00	Web Accessibility Year 1 Annual Fee Discount	Year 1 Annual Fee Discount

Recurring Service(s)

QTY	PRODUCT NAME	DESCRIPTION
1.00	AudioEye Managed	AudioEye Managed: www.kcgov.us
1.00	AudioEye Managed	AudioEye Managed: www.kcsheriff.com

List Price - Initial Term Total	USD 22,600.00
---------------------------------	---------------

Total Investment - Prorated Year 1	USD 2,184.10
Annual Recurring Services (Subject to Uplift)	USD 13,104.61

Total Days of Quote:365

Initial Term	11/6/2025 - 11/5/2026, Renewal Term 11/6 each calendar year
Initial Term Invoice Schedule	100% invoiced on 11/6/2025.

The Annual Recurring Services subscription fee for the Products (as described above) included in this SOW are prorated and co-termed to align with the Client's current Web Accessibility billing schedule and the Annual Recurring Services amount will subsequently be added to Client's Term and regularly scheduled annual invoices under the terms of the Agreement.

This Statement of Work ("SOW") shall be subject to the terms and conditions of Master Services Agreement signed by and between the Parties and the applicable Solutions and Services Terms and Conditions located at: <https://www.civicplus.help/hc/en-us/sections/11726451593367-Solutions-and-Services-Terms-and-Conditions> (collective, the "Agreement"). By signing this SOW, Client expressly agrees to the terms and conditions of the Agreement, as though set forth herein.

Please note that this document is a SOW and not an invoice. Upon signing and submitting this SOW, Client will receive the applicable invoice according to the terms of the invoicing schedule outlined herein.

Acceptance of Quote # Q-92509-1

The undersigned has read and agrees to the Binding Terms, which are incorporated into this SOW, and have caused this SOW to be executed as of the date signed by the Customer which will be the Effective Date:

For CivicPlus Billing Information, please visit <https://www.civicplus.com/verify/>

Authorized Client Signature

CivicPlus

By (please sign):



Printed Name:

Amy Vikander

Title:

Senior Vice President of Customer Success

Date:

7/24/2025

Organization Legal Name:

Kootenai County, ID

Billing Contact:

Kootenai County IT

Title:

IT Director

Billing Phone Number:

208-446-1375

Billing Email:

kcit@kcgov.us

Billing Address:

451 Government Way

Coeur d'Alene, ID 83814

Mailing Address: (If different from above)

PO Number: (Info needed on Invoice (PO or Job#) if required)



Master Service Agreement and Statement of Work
Addendum

THIS Master Services Agreement and Statement of Work Addendum ("Addendum") hereby sets forth the (i) additional terms and conditions applicable to the Master Services Agreement, found at: https://www.civicplus.help/hc/en-us/p/legal-stuff, and/or Statement of Work ("Agreements") and/or (ii) amendments to specific provisions of the terms and conditions which exist in the Agreements (collectively, the "Special Terms"), as described below, as agreed upon by CivicPlus and Kootenai County, ID.

ALL TERMS AND CONDITIONS OF THE AGREEMENTS NOT EXPRESSLEY MODIFIED HEREIN SHALL REMAIN IN FULL FORCE AND EFFECT.

Capitalized terms used and not defined herein shall have the meanings assigned to them in the Agreements (to which this Addendum is attached and incorporated).

1. ADDITIONAL SECTIONS

1.1. If the County fails to receive sufficient appropriation of funds or authorization for the expenditure of sufficient funds to continue service under this Agreement, or if the County receives a lawful order issued in or for any fiscal year during the Term of this Amendment that reduces the funds appropriated or authorized in such amounts as to preclude making the payments set out herein, the County shall certify and warrant in writing that sufficient funds have not been appropriated or authorized to continue this Agreement, and provide CivicPlus/Audio Eye notice not less than thirty (30) days prior to the date of cancellation with such termination effective on the first day of the month following such 30 days.

1.2. Either Party may terminate this Agreement for their own convenience upon sixty (60) days written notice to the other Party.

Acceptance

IN WITNESS WHEREOF, the Parties have caused this Addendum to be executed by their duly authorized representatives as of the dates below.

Customer CivicPlus
By: By: Amy Vikander
Name: Name: Amy Vikander
Title: Title: Senior Vice President of Customer Success
Date: Date: 7/24/2025

Certificate Prohibiting Contracts with China

The undersigned do hereby certify that the company contracted with hereby is not currently owned or operated by the government of China and will not for the duration of the contract be owned or operated by the government of China, and that this contract complies with all of the requirements of Idaho Code 67-2359:

CivicPlus, LLC

COMPANY NAME

Amy Alexander

AUTHORIZED SIGNATURE

7/24/2025

DATE

KOOTENAI COUNTY BOARD OF COUNTY COMMISSIONERS: