

Ring-a-Ride Eligibility Application



Applicants

The program is for Ring-a-Ride service area residents over the age of 65 who have a physical mobility challenge and/or live where public transportation is insufficient, unavailable, or inappropriate.

The Program

Ring-a-Ride provides people approved for the program with eight (8) round-trips per month, (or 16 one-way trips, or combination thereof) within designated key/core areas of Coeur d'Alene, Post Falls, Hayden, and Dalton Gardens.

How it Works

Riders must be able to perform the following functions independently or with/by a companion:

Schedule rides - Rides can be scheduled up to a week in advance, and up to two weeks in advance of medical appointments. Reservations for a ride can be made Monday through Friday from 8:00 a.m. to 5:00 p.m. The reservation office is closed on Sundays. Please leave a message and a dispatcher will call you back.

Wait at a pre-arranged pick-up location for up to 30 minutes - we may arrive 5 minutes early, or up to 30 minutes after your pick-up time. Please plan accordingly and let the dispatcher know what time you have to be at your destination. Drivers will only wait five minutes before leaving the pick-up spot. Return trips are scheduled when you schedule the pick-up time.

Carry your own packages or shopping bags in one trip - foldable/collapsible carts are allowed, but drivers will not carry bags.

Self-ambulate by walking, or through use of a mobility device, or with assistance from a companion - Drivers will be glad to deploy the lift if you are not able to walk up the stairs. Ring-a-Ride is a curb-to-curb service, and while drivers can assist you from your door if requested, they do not cross thresholds.

No service is provided on the following holidays:

New Year's Day

Memorial Day

Independence Day

Labor Day

Thanksgiving Day

Christmas Day

Ride Service Hours

Monday – Friday 6:00 a.m. to 7:00 p.m. (last drop off must be before 7:00 p.m.)

Saturday 9:00 a.m. to 4:00 p.m. (last drop off must be before 4:00 p.m.)

IMPORTANT: Please initial that you have read all items on this page: _____

If you have any questions, please call 208.446.1616

Ring-A-Ride Application

Last Name: _____ First: _____ MI: _____

Street Address: _____ Apt#: _____

City: _____ State: _____ Zip: _____

Mailing (if different): _____ State: _____ Zip: _____

Primary Phone: (_____) _____ Is there voicemail on this phone? _____

Alternate Phone: (_____) _____ (If you have one.)

Birth Date: ____/____/____ Male Female Veteran? Yes No

Do you need future information provided to you in an accessible format? Yes No

What mobility aids do you use, if any (wheelchair, walker, etc.)? _____

Emergency Contact Person (Name): _____

Relationship: _____ Phone: (_____) _____

Once your application is received and reviewed, you will be contacted by a Citylink representative to arrange to meet in person at your residence. We will come to you, you do not need to arrange for transportation.

The meeting is to:

- Determine your eligibility for the ride service.
- Explain how the program works.
- Get to know our wonderful riders!

If it is unsafe for the applicant to travel alone on a regular route bus, the applicant should not travel alone on a Citylink Ring-a-Ride bus. Bus operators do not act as caregivers or aides, nor ensure that riders reach destinations inside buildings or businesses. Drivers primarily assist riders in getting on and off the bus, securing riders with mobility devices, and driving safely. Personal care aides are encouraged to ride with passengers who might otherwise be unsafe on their own.

Applicant's signature: _____ **Date:** _____

Return Application to:

Citylink Ring-a-Ride Service - P.O. Box 9000 - Coeur d'Alene, ID 83816-9000

Phone: 208.446.1616 Fax: 208.446.1039